



# COVID-19

## Awareness Procedure



## GENERAL MEASURES

Personal protection equipment is provided for the staff of all our departments.

Fever measurements are made regularly for our guests and staff entering the hotel.

All common areas and chambers are disinfected with chemicals approved by the Ministry of Health and disinfection is carried out regularly.

All public toilets and baby rooms are disinfected and disinfection gels are also placed in these areas.

Air conditioners will be checked regularly and air circulation will be provided under healthy conditions.





## TRAINING AND MEASURES OF OUR STAFF

The service vehicles of our staff are regularly disinfected, everyone is wearing masks in the vehicle, our services are half full.



During the hotel entrance and exit of our personnel, fever measurements are made and these measurements are reported and their records are kept.



Hygiene and disinfection trainings were given to all of our employees at La Blanche Hotels; these trainings will continue to be given regularly.



In the common areas of our employees, the social distance rule is followed, and at the same time, there are disinfectants in the common areas where they can be reached.





## HYGIENE IN COMMON AREAS



Maximum 4 people are allowed to use in elevators in accordance with the social distance rule. The places that are touched by hand in elevators are regularly disinfected.



Locations with hand contact like bar counters, arms of armchairs and chairs, sink faucets, door handles, handrails, are priority in disinfection.



Hand disinfectants are located at points that you can easily access in common areas and are regularly monitored.





## CHECK-IN, CHECK-OUT OPERATIONS



Fever measurements are made at the entrance and exit of our guests.



Pen, form and door and towel cards that are used during check-in at our facilities are presented to our guests in disinfected condition.



During the payment, contactless payment is available on our POS devices, provided that it is valid for certain amounts. Apart from this, our POS devices are regularly disinfected.

Suitcases and bags are disinfected at the entrance of the facility and then delivered to our valued guests.





## HYGIENE AND DISINFECTION IN ACCOMMODATION

Before our guests settle in their rooms for accommodation, the rooms are disinfected with fogging machines and ventilated for at least 2 hours.

Our staff responsible for room cleaning provides services by wearing protection equipment in accordance with the social distance rule.



In all room cleaning, the rooms are disinfected primarily with fogging machines. As in common areas, areas with intensive hand contact are carefully disinfected.

All textile products used in the rooms are washed to the extent that measures can be taken against viruses and offered to our guests.

Minibar materials are placed on shelves after being disinfected and stored safely.





## RESTAURANTS AND BARS

Our open buffet service will be offered to you by our service staff within the scope of the measures taken against COVID-19. In our ultra all inclusive system, we will have a la carte service in all our food and beverage areas.



In our restaurants and bars, chair and table arrangement has been redesigned in accordance with the social distance rule.

There is equipment for hand disinfection at the entrance of our restaurants.

Tables and chairs are disinfected after each use, disposable products are offered to the service instead of salt and pepper shakers.

All restaurant and bar materials are washed at suitable degrees and disinfected with UVL devices.





## BEACH, POOL AND EVENTS



In our pools and beaches, sunbed intervals are arranged at intervals in accordance with the social distance rule.



Sun loungers used for pools and beaches, sunbed cushions and cabana materials and floors are disinfected daily.



The rate of chemicals used in pools is used in accordance with the legal disinfection amount and pools are regularly disinfected.

The audience order for the shows and music performances held in our facilities was made in accordance with the social distance rule.







## MINI CLUB ACTIVITIES



Mini Club staff has undergone hygiene training and has the necessary equipment to guide in this regard. Their training will continue regularly.



Common activity areas to be used by our little guests should be disinfected with a fogging machine.



The activity materials that our little guests will use are mostly disposable and the materials such as for painting and physically playing like toys are disinfected



You can contact the La Blanche Hotels corporate team, which is in contact with all health centers 24/7 and feel safe while you stay. We are waiting for you for the holidays of La Blanche Hotels that you miss with peace and happiness without risking your health.

**LA BLANCHE HOTELS  
CORPORATE DEPARTMENT**

